

Regions: All

Audience: RCC and Field Operations Personnel

### Effective March 14, 2013,

As outlined in the Managed Router training manual, when a Smart Router is connected to the network for the first time the router will go through a series of reboots to install the new Jungo firmware. The firmware upgrade takes approximately 5 minutes to download, reboot and install.

Enhancements have been incorporated into the router firmware to display a flashing light sequence to advise the technician when the firmware and provisioning processes are complete. At the completion of the firmware update process, a green power light will blink on and off in 1 second intervals indicating the router is unrestricted. At this point bring up a web browser behind the router. Upon accessing the internet the Optimum SSID confirmation page will be displayed. Once the "Save and Continue" button is selected the Smart Router light configuration will display as normal.

If the power light is flashing amber, this indicates the router is in a restricted state. When internet access is attempted the technician will be presented with a Walled Garden page. Follow the troubleshooting steps outlined in the Managed Router training manual. (The green internet light will be flashing regardless of restriction status.)



Power Light

Internet Light

### Optimum SSID Confirmation Page

**optimum.**

✓ You are almost connected, but there's just one more step.

Your router comes with a default network name and wireless password. You should give your network a new name (SSID) and wireless password below, then you'll be ready to connect all your devices.

2.4 GHz	5 GHz
Network Name (SSID): <input type="text" value="439D4B"/>	<input checked="" type="checkbox"/> Use same settings as 2.4 GHz <input type="text" value="439D4B"/>
Wireless Password: <input type="password" value="*****"/> Show	<input type="password" value="*****"/> Show

**Tips**

**Save and Continue**

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